



# RENN KIRBY Pontiac • Mitsubishi

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September 27, 2007

To Whom It May Concern:

SAN Business Consultants does an excellent job at providing customer service to our customers through follow-up phone calls. They are extremely professional and thorough and provided great client feedback, which allows us to have any issues brought to our attention immediately.

The professionals at SAN Business Consultants are friendly, reliable, self motivated and accessible. They are easy to work with, and were very helpful in setting up a custom-made program to fit Renn Kirby's needs.

I highly recommend SAN Business Consultants.

Sincerely,

Chris Ambrose  
Service Manager  
Renn Kirby